

Contact Form on etwebsolutions.com - Support #6176

extension Installation

07/27/2018 03:53 AM - ck lam —

Status:	Results approval pending	Start date:	07/27/2018
Priority:	Normal	Due date:	
Assignee:	Dmitrijs Brujevs	% Done:	0%
Category:	M1 extensions	Estimated time:	0.00 hour
Target version:			
Invoice time (hours):			
Description			
i want to plugin the ET Russian Language Pack + Installation, can you help me to plugin the other language as well□ which part of the back end in magento do you need to get access on during the installation process? in the second picture, there is my frondend code for the web shop, what code do i need to connect the frontend with the backend? many thanks			
Related issues:			
Related to ET_RussianLanguagePack - Support #6177: extension installation		Rejected	07/27/2018

History

#2 - 07/27/2018 08:10 AM - Jurij Nikolajev

- Related to Support #6177: extension installation added

#3 - 07/27/2018 08:13 AM - Jurij Nikolajev

- Status changed from New to Results approval pending

- Assignee set to Dmitrijs Brujevs

Hello.

If you need installation, you should buy <https://shop.etwebsolutions.com/eng/et-russian-language-pack.html> with installation service to get help from our support team.

What data we need to provide installation service you can check by this link:

<http://doc.etwebsolutions.com/en/faq/data-required-for-providing-services>

#4 - 07/27/2018 09:08 AM - ck lam —

i want to plugin the ET Russian Language Pack + Installation,how long is your customer support provide? is my web site going to be translate in russia as in full after the Installation process? many thanks

#5 - 07/27/2018 10:22 AM - Jurij Nikolajev

Please use ticket system to comunicate fith our developers, not mail.

<http://doc.etwebsolutions.com/en/faq/how-to-contact-you>

by Mail:

i want to plugin the ET Russian Language Pack + Installation,how long is your customer support provide? is my web site going to be translate in russia as in full after the Installation process? is the Installation process will follow my frontend design (see photo)? can you help me to install other language as well if i need help later on? many thanks

#6 - 07/27/2018 10:39 AM - Alexei Narizhny

ck lam — wrote:

i want to plugin the ET Russian Language Pack + Installation,how long is your customer support provide?

In this case, we guarantee that the installation will be done with no conflicts and that the language pack will get configured to match a separate storeview. We provide [lifetime bugfix support for all of our extensions](#).

is my web site going to be translate in russia as in full after the Installation process?

The language pack translates only *matching phrases* in Magento, it won't translate [product/category names, CMS pages, and the like](#). If the phrase is present in Magento and matches a phrase in our language pack it will be translated, it can't translate EVERYTHING – it is a collection of such phrases, but not a universal translator.

To get your installation services, you must make a purchase of the pack [in our shop](#) with the "Installation" box ticked

#7 - 07/29/2018 05:22 AM - ck lam —

is there a way that you can help my web shop to translate the web site in full. the translation include the product/category names, CMS pages, and the like? cause i saw the other web shop that they can able to translate there web shop in full for some reason. here is the link for there russia language

<https://ru.gearbest.com/>

#8 - 07/30/2018 09:27 AM - ck lam —

is there a way that you can help my web shop to translate the web site in full. the translation include the product/category names, CMS pages, and the like? cause i saw the other web shop that they can able to translate there web shop in full for some reason. here is the link for there russia language

<https://ru.gearbest.com/>

i had been look through your company website and it indicate the full translation except the product product/category names.

https://shop.etwebsolutions.com/rus/et-advancedcompare.html?__from_store=eng

is there a way can to translate the web site in full?

many thanks

#9 - 08/02/2018 01:50 PM - Alexei Narizhny

Unfortunately, there is no technical way to translate absolutely everything in Magento by using a language pack, because of the reason I've mentioned above:

The language pack translates only *matching phrases* in Magento, it won't translate [product/category names, CMS pages, and the like](#). If the phrase is present in Magento and matches a phrase in our language pack it will be translated, it can't translate EVERYTHING – it is a collection of such phrases, but not a universal translator.

Regarding this:

i had been look through your company website and it indicate the full translation except the product product/category names.

Our website was translated using the language pack AND manually. The language pack alone won't do that in any case.

Is there by chance anything else I can help you with?

Files

language 1 .jpg	182 KB	07/27/2018	ck lam —
20180727005542.jpg	45 KB	07/27/2018	ck lam —